

## **Florida Flight Service Firm Chooses PLANPAYROLL**

Marsha DePoo is Treasurer of Island City Flying Service in Key West, FL. The 40 employee firm switched from Paychex to PLANPAYROLL early in 2006.

Marsha really enjoys how easy PLANPAYROLL is: “I love how easy it is for me. I do it on Tuesday mornings and it usually takes five minutes. What I love is the report is ready for me to pull the minute I submit it to PLANPAYROLL. I can get the needed information immediately and give it to my bookkeeper. There’s no waiting a couple of days. I like it a lot. I can access all the information—it’s all readily available when I need it. It is considerably cheaper. But ease of use is the biggest benefit—no question.”

Marsha discovered PLANPAYROLL when she was making a change in her 401(k) program: “I was switching my 401(k) and I was also doing something different with our health insurance and I was getting a lot of grief from Paychex—so I was just ready to do something different and I didn’t like the way they treated me through that whole process. In fact my 401(k) representative suggested PLANPAYROLL to me. The transition was very nice and very painless. Everybody was very helpful. It all worked out quick and smooth.

“We have many employees that are not in the office on a regular basis. The employees like the fact that they can view their pay stub information online and also access their 401(k) account through a single web site and call center. Making this information available online to our employees in a timely manner has saved me a considerable amount of time since I don’t have to answer routine payroll and 401(k) questions as in the past.”

When asked if Marsha would recommend PLANPAYROLL to other small business owners, she emphatically said yes. “It is just so user-friendly. I can get online and change employees, I can change information, it’s all right there. I really love it. And I couldn’t do that with Paychex. With Paychex I did everything by fax and it was slow and error prone. PLANPAYROLL works out a lot better for me. I’d definitely recommend it.”